



# Deliver the Ideal Employee Benefits Program

Self-funded employers in Wisconsin need a simple employee experience and an effective independent provider network that delivers significant savings and choice:

Broad network. Simple billing and payments. Less admin time.

## Provide a benefits plan with competitive provider discounts and a broad network.

- ✓ 95.7% in-network member utilization
- ✓ HPS clients collectively achieved a three year medical trend of 2.3%
- ✓ 96 hospitals and over 23,800 physicians in Wisconsin
- ✓ A collaborative partnership with providers enabling bundled rate programs and employee advocacy
- ✓ Ease of implementation with dedicated account management and communications templates

## The SuperEOB® is an easy-to-read, consolidated monthly statement that combines all of a family's out-of-pocket medical charges into one bill so employees know exactly what to pay.

- ✓ Designed like a credit card statement
- ✓ Includes all in-network charges for an individual or family regardless of how many providers were seen
- ✓ Members receive one monthly consolidated statement which eliminates service-level explanations of benefits and physician bills
- ✓ Supports multiple easy payment options (online/mobile/mail/phone) and interest-free payment plans

## Employees visit our member portal, HPS Online Access, to:

- ✓ Search for in-network providers
- ✓ Make payments safely and securely using one of our convenient payment options
- ✓ Review account and claims activity, view transaction details and access their SuperEOB
- ✓ Set up text alerts
- ✓ Enjoy 24/7/365 mobile-friendly online account access



**HPS Customer Care Advocates are:**

- ✓ An intermediary for employee billing questions with your providers and/or health plan (multilingual advocates available)
- ✓ Available for assistance
  - 7 a.m. - 8 p.m. CT (Monday-Thursday)
  - 7 a.m. - 5 p.m. CT (Friday)
  - 9 a.m. - 1 p.m. CT (Saturday)

**Benefits for employers**

-  Healthier & more informed employees lead to a more productive workforce
-  HR can spend less administrative time with employees helping them to understand their healthcare bills
-  Employees have better clarity and less confusion on medical billing
-  Deliver a powerful benefit to help employees become financially responsible with healthcare expenses

**Giving employees the tools they need is now more important than ever.** Employees now have greater financial responsibility for healthcare expenses than in the past and are finding wading through stacks of physician statements and EOBs overwhelming.

*Mad\*Pow Research has found that :*

**“ 56% of users were hesitant about seeking additional medical care because of their experience with medical bills.”**

Delaying treatment and preventive care increases healthcare costs and directly affects your organization's productivity and performance.

Based on a 2019 member survey, **91%** of HPS members believe the SuperEOB is better than traditional tools for *understanding* health expenses, and **93%** believe the SuperEOB is a better tool for *paying* expenses.

Contact us today to get started.